International Digital Rights Day 📲

Cities Coalition for Digital Rights

DECLARATION OF THE CITIES COALITION FOR DIGITAL RIGHTS

1 Universal and equal access to the internet, and digital literacy

2 Privacy, data protection and security

3 Transparency, accountability, and non-discrimination of data, content and algorithms

4 Participatory Democracy, diversity and inclusion

5 Open and ethical digital service standards
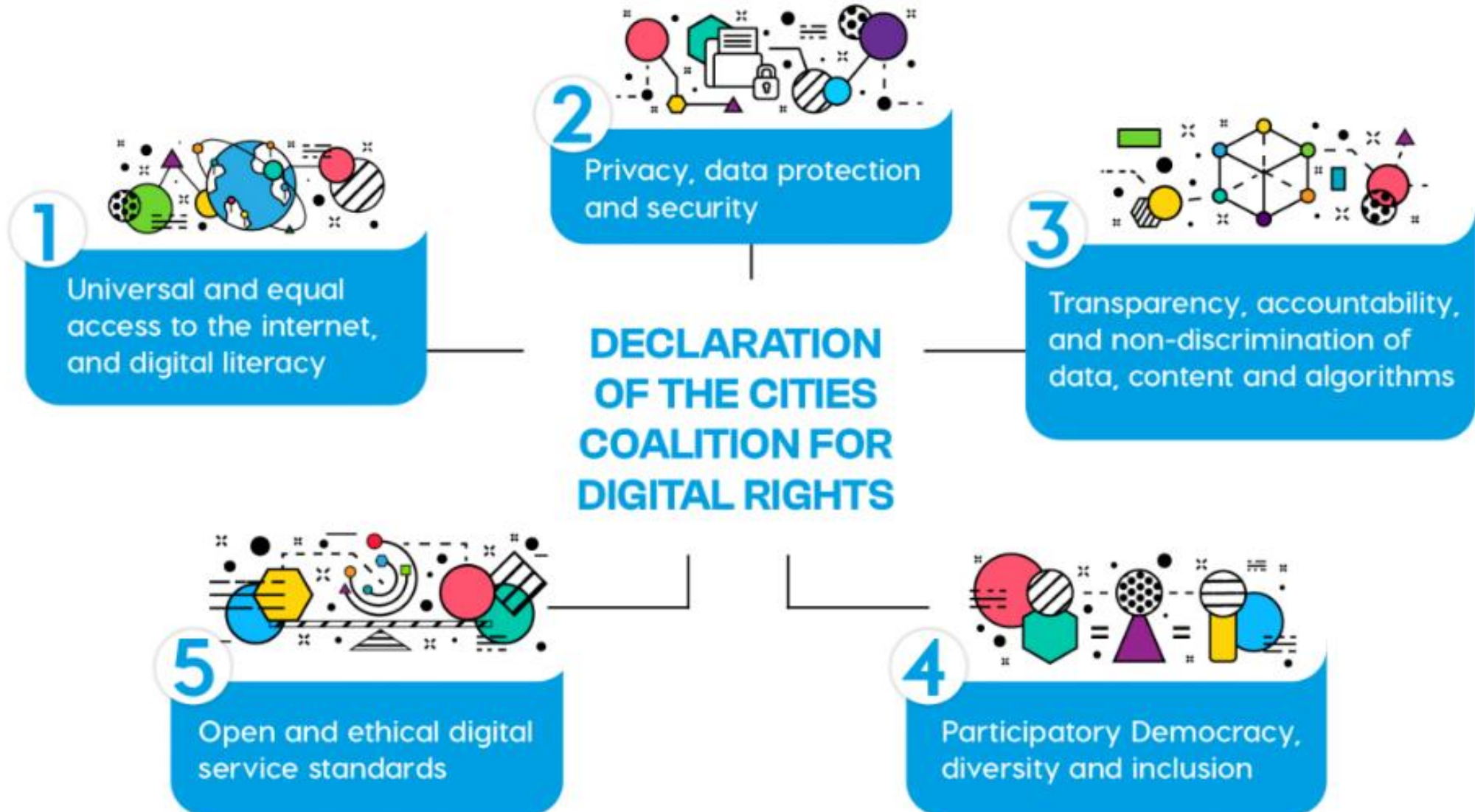
Markmið

1. Universal and equal access to the internet, and digital literacy. Everyone should have access to affordable and accessible internet and digital services on equal terms, as well as the digital skills to make use of this access and overcome the digital divide.

2. Privacy, data protection and security. Everyone should have privacy and control over their personal information through data protection in both physical and virtual places, to ensure digital confidentiality, security, dignity and anonymity, and sovereignty over their data, including the right to know what happens to their data, who uses it and for what purposes.

3. Transparency, accountability, and non-discrimination of data, content and algorithms. Everyone should have access to understandable and accurate information about the technological, algorithmic and artificial intelligence systems that impact their lives, and the ability to question and change unfair, biased or discriminatory systems.

4. Participatory Democracy, diversity and inclusion. Everyone should have full representation on the internet, and the ability collectively to engage with the city through open, participatory and transparent digital processes. Everyone should have the opportunities to participate in shaping local digital infrastructures and services and, more generally, city policy-making for the common good.

5. Open and ethical digital service standards. Everyone should be able to use the technologies of their choice, and expect the same level of interoperability, inclusion and opportunity in their digital services. Cities should define their own technological infrastructures, services and agenda, through open and ethical digital service standards and data to ensure that they live up to this promise.

International Digital Rights Day

10. og 11. desember 2024

Kynningarmyndband 🎥

For the City of Reykjavík, digital rights mean ensuring that everyone has equal access to digital services and technologies while protecting their privacy and personal data. It's about creating a safe, inclusive digital environment where citizens can freely express themselves, engage in democratic processes, and benefit from transparent digital services.

Service design plays a key role by focusing on user needs and experiences, ensuring that digital services are seamless, accessible, and efficient for all, ultimately supporting a fair and equitable digital society where technology enhances quality of life.
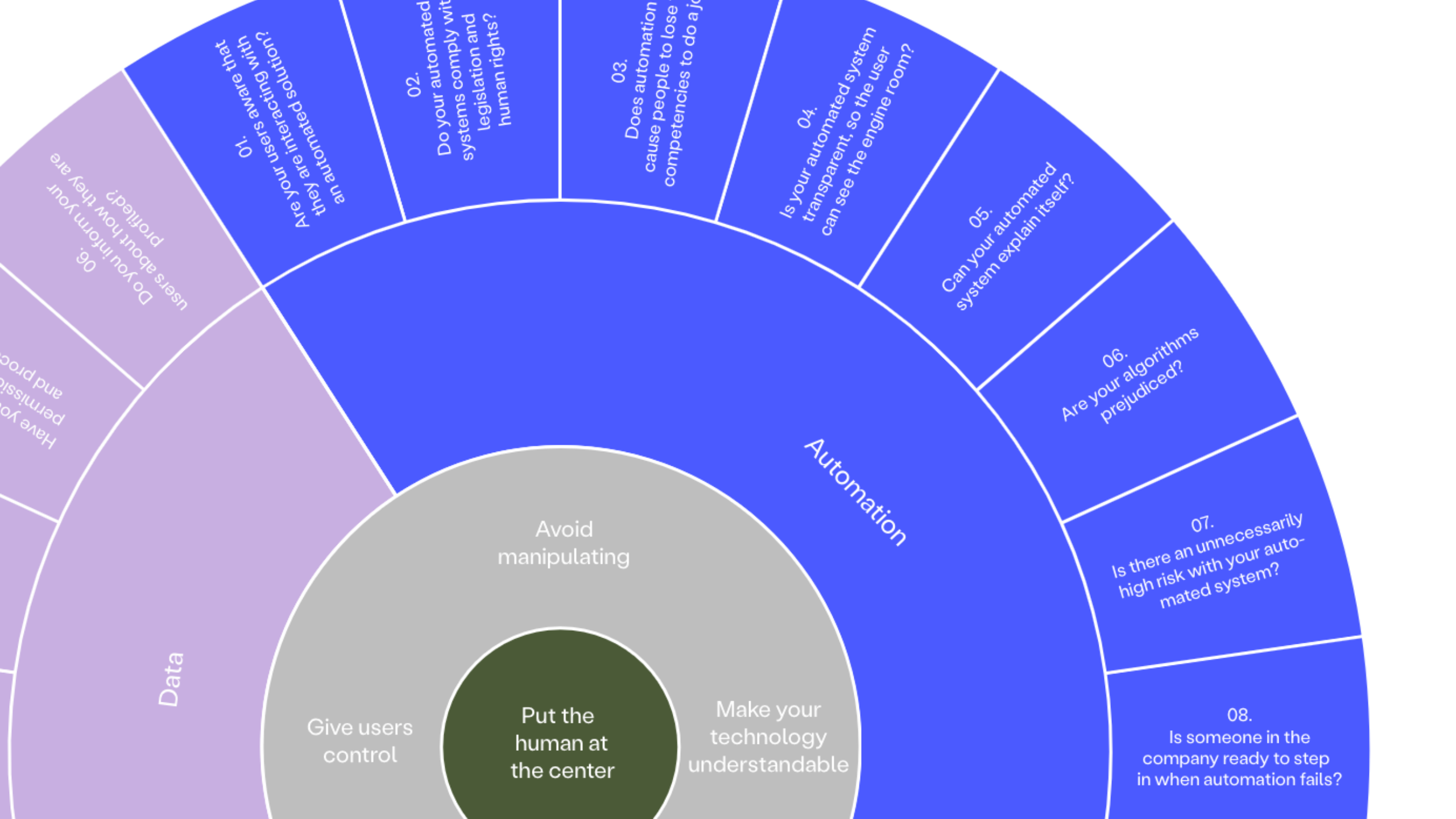
Put the human at the center

Avoid manipulating
Give users control
Make your technology understandable
Avoid creating inequality

Automation

01. Are your users aware that they are interacting with an automated solution?

02. Do your automated systems comply with human rights legislation?

03. Does automation cause people to lose the competencies to do a job?

04. Is your automated system transparent, so the user can see the engine room?

05. Can your automated system explain itself?

06. Are your algorithms prejudiced?

07. Is there an unnecessarily high risk with your automated system?

08. Is someone in the company ready to step in when automation fails?

09. Is your automated system adaptable to changes?

10. Can your automated system be hacked?

Data

01. Are you collecting too many data points, and do you keep them for too long?

02. Do you anonymize your data?

03. How do you store data?

04. Do you give people access to their own data?

05. Have you obtained user permission to collect and process data?

06. Do you inform your users about how they are profiled?

Behavioral design

01. Does your design play with negative emotions?

02. Do you deliberately make it difficult for users to find or understand information or functionality?

03. Do you exploit your user's inability to concentrate to your own advantage?

04. Do you manipulate actions by taking advantage of people's need to be social?

05. Are you trying to create addiction to your product with cheap tricks?

06. Do you challenge your users?

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